

Job Description



Job Title:	Farm & Attraction Worker
Department/Section:	Rare Breeds Centre
Reports to:	Assistant Farm & Attraction Manager
Principal Contacts:	Shop manager and staff SU support staff Service users Volunteers Work experience placements Members of the public Suppliers
Job Purpose:	General farm work as part of the team, ensuring the wellbeing of livestock, enclosure maintenance, assisting with the delivery of the attractions daily offers eg 'Meet the Animal' sessions, pig racing, trailer rides etc as required. Assisting with site development projects as required eg groundworks etc. Helping to ensure the smooth, safe and efficient functioning of the visitor attraction including participating in all other activities, events, displays and presentations to the public, as and when required.
Responsible for:	People: Visiting public, SU's, Volunteers, work experience placements. Finance: N/A Other physical resources:

Main Duties and Responsibilities:

(This list is intended to define the main duties and responsibilities that are required to be undertaken by the post holder and is not a comprehensive list of all duties that may be required from time to time)

1. To work within the Industry Code of Practice for Farm Park Attractions.
2. To assist the Assistant Farm & Attraction Manager/designated supervisor in the smooth running of the Centre, as a farm, visitor attraction and life skills provider, this includes participating in all activities, events, displays and presentations to the public, as and when required.
3. To work at all times in accordance with the Trust's Health and Safety guidelines ensuring, promoting and maintaining public and animal safety, hygiene and excellent customer service at all times.
4. To assist in the care of farm animals as directed, ensuring livestock are in good general health and have fresh water and adequate food supply and clean/dry bedding and clean enclosures at all times. To observe livestock and report any abnormal behaviour, distress, disease or animal welfare issues to the Assistant Farm & Attraction Manager/designated supervisor.
5. To help ensure that the farm area is kept tidy and presentable, ensuring compliance with health and safety at all times reporting any concerns to the Assistant Farm & Attraction Manager/designated supervisor.
6. To drive appropriate vehicles on and off site as required which include Tractor and ancillaries, Quad bike and trailer and Transit van plus livestock trailer.
7. To use hand held power tools as required and appropriate eg petrol powered strimmers and hedge



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8. To work alongside and assist volunteers and work experience students etc. designated to work on the farm/attraction, as directed by senior staff, ensuring safe working practices are undertaken at all times.
9. To assist in the supporting and guiding of service users who choose the farm for their training/occupation ensuring that they adopt safe working practices on the farm at all times.
10. To assist with preparation and delivery of all activities, events, displays and presentations to the public, as and when required e.g. seasonal events, trailer rides and pig race. To promote the R.B.C and C.O.T through interaction with visitors to the attraction.
11. Maintain and erect livestock fences and gates as required across 100 acre livestock based attraction. Assessing materials required and to report any defects or supply needs to the Assistant Farm & Attraction Manager/designated supervisor.
12. To assist with the safe unloading and storage of livestock bedding materials e.g. 4,500 small bales of straw.
13. To ensure that all public visitors and Service Users understand the importance of cleanliness and hygiene with effective hand washing being demonstrated as appropriate and encouraged at all times especially after handling of animals.
14. To support as required and present positively and effectively the daily "meet the animal" sessions, handling and presenting all the farm animals in accordance with the Trust's Health and Safety guidelines ensuring, promoting and maintaining public and animal safety, hygiene and excellent customer service at all times. Working within set guidelines to be responsible for animal rotation to ensure continuity of the MTA offer.
15. To be flexible and willing to help in other areas of the farm and undertake any other duties as deemed reasonable of the post.



Additional Information



Driving:

There is a requirement for the post holder to drive in order to fulfill the requirements of the role. This may involve driving a COT car, Tractor & Trailer, Quad Bike, Van and other ancillary equipment. Driving license details will be required and reviewed on an annual basis.

Variation to Usual Working Hours:

There is no requirement for the post holder to participate in an 'on-call' rota. However, they may occasionally be required to work outside of their usual working pattern/hours in order to attend to animal welfare needs, external meetings, supplies/deliveries, training or external events and open days.

Display Screen Equipment Usage:

The post holder is not required to work with display screen equipment (VDU, computer workstations, laptops, touch screens etc.) as part of their normal working day.

Lone Working:

There is a requirement for the post holder to lone work during the course of the working day.

Night Workers:

The post holder is not regularly required to work between the hours of 11pm and 6am for at least 3 hours as part of their normal rostered duties.

First Aid:

There is a requirement for the post holder to be a qualified first aider and appropriate training will be offered and maintained.

Physical Effort:

- Frequent (daily) high physical effort is required for this role throughout the day.
- Frequent exposure to repetitive movements such as lifting, bending, reaching, crouching, walking, carrying, standing, kneeling, loading/unloading, moving equipment/stock, working in restricted spaces and outdoors.
- Frequent driving and travelling required.

Mental Effort:

- Frequent periods of concentration are required when dealing with customers, service users, animals; interpreting information, communicating and record keeping.
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Emotional Effort:

- Maintaining a positive attitude when dealing with stressful or emotional situations.



Person Specification



Job Title:	Farm and Attraction Worker (tractor based)		
Department:	Rare Breeds Centre		
Reports To:	Assistant Farm & Attraction Manager		
Specification Headings	Essential	Desirable	How to Assess
Experience: (Duration, type & level of experience necessary)	<p>A minimum of 1 year experience of working with, and handling, a wide range of small and large farm livestock.</p> <p>A good, sound, practical knowledge and approach to daily work on a livestock farm.</p> <p>.</p>	<p>Presentation and customer service experience in a similar tourist environment.</p> <p>Experience of working with adults with learning disabilities.</p> <p>At least 2 years full time experience in tractor skills, including ancillary attachments and their operation e.g. Loader, Trailers, Post Ram, Topper, Fertiliser spreader.</p> <p>Experience of basic farm machinery maintenance and repair.</p>	<p>Application Form</p> <p>Interview</p> <p>References</p>
Qualifications: (Number, type, level of qualifications. Equivalent experience, if appropriate)		<p>Certification in the following:</p> <p>First Aid.</p> <p>ATV 4X4</p> <p>Chainsaw</p> <p>Livestock transport</p>	<p>Application Form</p> <p>Proof of award</p>
Skills, Knowledge & Aptitude:	<p>Good working knowledge of practical farm tasks and their execution especially bale stacking.</p> <p>Proficient and safe use of hand tools.</p> <p>Proficient and safe use of farm machinery.</p> <p>Basic farm repair/maintenance work.</p> <p>Manual handling techniques.</p> <p>Fencing and field gate installation techniques.</p>	Health and Safety at Work.	<p>Application Form</p> <p>Interview</p> <p>Relevant Certificates</p>
Personal Qualities and Behaviours:	<p>Good verbal communication skills to engage with a wide range of recipients including service users and visiting public of all ages.</p> <p>Patient.</p> <p>Calm under pressure.</p> <p>Excellent customer service skills.</p> <p>Friendly and approachable.</p> <p>Work as part of a team.</p> <p>A high level of physical fitness is required to carry out a wide range of practical tasks.</p> <p>Have the ability to work outdoors in all weathers and carry out physically demanding tasks.</p>	Attention to detail.	<p>Interview</p> <p>References</p>



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<p>Other Requirements: (factors which are ideally required for an individual to carry out the full duties of the job)</p>	<p>Ability to be flexible in hours including weekends.</p> <p>Ability to drive Trust vehicles as appropriate.</p> <p>Initial and ongoing clear criminal records check (obtained by the Trust initially upon offer).</p> <p>Able to demonstrate compassion and empathy for the people we support.</p>		<p>Interview</p> <p>Appropriate documentation</p>
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